## SO WHAT? WHO CARES? (TECHNOLOGY)

## WHAT AM I MISSING?

YESTERDAY'S TECHNOLOGY, TODAY'S TECHNOLOGY, TOMORROW'S ...



**ROLAND SULIVERAS** 

CUSTOMS AND BORDER PROTECTION - RETIRED

## HOW TO INTRODUCE YOUR TEAM/AGENCY TO TECHNOLOGY

HELP YOUR ORGANIZATIONS UNDERSTAND HOW TECHNOLOGY CAN ENHANCE, RATHER THAN REPLACE THEIR WORK.

- DO IT STRATEGICALLY
- TRAINING ON TECHNOLOGY'S USE CASES
- DISCUSSING BENEFITS AND LIMITATIONS
  - GET FEEDBACK
  - CRUCIAL CONVERSATIONS



## DISCUSSION & QUESTIONS

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